

GROSVENOR PARK OPEN AIR THEATRE & MOONLIGHT FLICKS



VISUAL STORY

WELCOME TO GROSVENOR PARK OPEN AIR THEATRE!

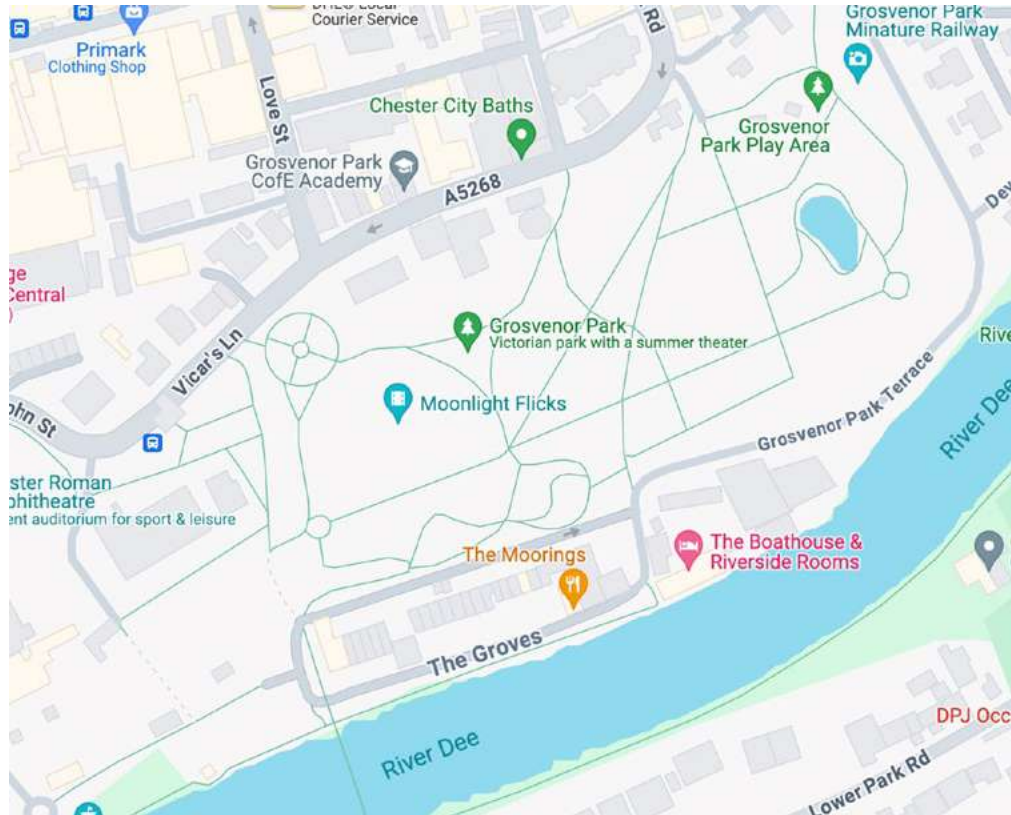
This pack will let you know a little bit more about Chester's favourite activities!

Grosvenor Park Open Air Theatre and Moonlight Flicks are produced by Storyhouse.

They are both located in Grosvenor Park, in the heart of Chester city centre. If you are using a sat nav, use postcode CH1 1QQ (Vicars Lane). You can also follow the AA Road Signs to Open Air Theatre.

The nearest car park is the NCP at Pepper Street (follow the AA Road signs for parking and Grosvenor Park Open Air Theatre) and disabled parking is available.

You can read more about getting to the open-air theatre [here](#).



ASSISTED SHOWS

Every show for Grosvenor Park Open Air Theatre will include captioning of the shows dialogue. There are also BSL shows taking place and you can see the dates [here](#).

The shows and films within the park also have a more relaxed setting than a traditional theatre production and cinema.



BSL (B)



CAP (C)

ACCESS REGISTER

We operate an access register where we will keep you updated about any accessible performances or screenings taking place.

Anyone who requires a carer or essential companion to accompany them to events, can do so at no additional charge once registered.

To join the **Access Register**, you can complete the form found [here](#) or email hello@storyhouse.com

ACCESS FACILITIES

- A relaxed and informal environment
- Accessible toilets are located on the festival site
- Assistance Dogs welcome throughout and to all events.

MAKING A BOOKING

There are a number of different ways that you can make a booking for a Storyhouse event.

Online www.storyhouse.com

Phone **01244 409 113 (option 1)**

Email hello@storyhouse.com

In the building We have 4 kiosks located in the building

PARK ENTRANCE



This is what Grosvenor Park looks like from the outside. This entrance on Vicar's Lane is the closest one to the open-air theatre.

GROSVENOR PARK OPEN AIR THEATRE ENTRANCE



There is flat level access throughout the park but you will need to travel over a small area of grass to reach the open-air theatre.

FESTIVAL SITE



The bar inside the tipis will be open before the show starts and you can purchase, drinks, snacks and meals from here.

We have priority seating available around the site for people with access needs. These are clearly marked or speak to a member of staff who will be able to help you.

FOOD & DRINK



You can pre-order refreshments when you purchase your tickets or you can also purchase food and drinks from us when you arrive.

THE STAFF / VOLUNTEERS



You will see lots of staff around when you arrive. Our staff members and volunteers will have red lanyards around their necks. They are always happy to help should you have any questions.

TOILETS



The toilets, including accessible are on the festival site. There are signs to show you where these are located.

There is a Changing Places toilet approximately a 3 minute walk away inside the Pavilion block in the park.

PERFORMANCE

Your ticket will tell you the time that your show will begin.

You can take your seats up to 30 minutes before the show starts. The actors will enter the theatre when the show is about to begin.



GROSVENOR PARK OPEN AIR THEATRE

THEATRE ENTRANCE



The doors for all events will open 30 minutes before the show start time. If you need to access the space earlier, please see a member of the team who will try to accommodate your request.

SEATING



There are different types of seating available in the open-air theatre. Your seat section and number will be on your ticket. You can learn more about the different types of seating [here](#).

MOONLIGHT FLICKS

BRINGING OWN CHAIRS

For Moonlight Flicks you are welcome to bring your own chairs with you or you can hire one of our deckchairs when you purchase your tickets.



HEADPHONES



To hear the film, you will need to use a set of headphones. These are available from a member of the team when you arrive or you can bring your own.

SINGING

Some members of the audience may sing along to the film if it is a musical. Feel free to sing along



AFTER A SHOW



At the end of the show, the audience will clap, feel free to join in and let the actors know that you enjoyed the show.

Everyone will then start to leave the theatre. Please take your time on your way out as these spaces can be very busy.

We hope you had a great time visiting us and we hope to see you again soon!

For more on access at Storyhouse, please visit us [here](#).